Our strong partnership with Michigan Medicine and our involvement with various professional organizations, like the Association of Healthcare Internal Auditors (AHIA), allow us to stay current with U-M strategic initiatives and changes in the healthcare industry. Our team works together to effectively assess risk exposure and provide valuable input to leadership. Audit recommendations resulting from healthcare engagements highlight areas where improvement is needed to ensure compliance with laws and regulations, university policies and procedures, and Michigan Medicine requirements.

### Recent Audits
- Wayne County Medical Examiner’s Office
- Department of Neurology
- Veterans Affairs - Phase One
- Microbiology & Immunology Department
- UMMG - Cosmetic Dermatology and Laser Center
- Pneumatic Tubes
- fMRI Laboratory
- Fire Safety
- BD Pyxis - Post-Implementation Review
- Metro Health - Procurement and Accounts Payable

### Common Recommendations
- Document department processes and key controls
- Monitor mandatory training compliance
- Institute adequate segregation of duties controls
- Develop inventory management controls, including IT
- Establish onboarding and offboarding procedures
- Enhance cash and credit card payment controls
- Improve backup and contingency planning
- Monitor IT vendors’ security compliance
- Manage sensitive data in a compliant manner

### Consultative Projects
- Dental School Biologic and Materials Sciences and Prosthodontics (BMSP)
- Construction wage compliance review for Architecture Engineering and Construction (AEC)
- Revenue cycle - compliance with Accounts Receivable allowance and write-off policies

### Emerging Health Risks
- Telehealth
- New regulations (e.g., No Surprises Act)
- Cyber threats
- Workforce challenges
- Use of bots and artificial intelligence
- Post COVID-19 regulatory changes
- Supply chain challenges

### Ongoing Healthcare Risks
- Privacy and security
- Revenue cycle: patient registration, charge capture, billing & collections
- 340B Pharmacy Discount Program
- System implementations
- Construction management

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